

Silver Peak

EdgeConnect and Symantec Web Security Service Integration Guide

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Silver Peak EdgeConnect and Symantec Integration Guide

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Related Documentation

- **Release Notes** provide information on new software features, system bugs, and software compatibility.
- All user documentation is available at <http://www.silver-peak.com>.

About

This guide explains how to set up IPsec tunnels and service chain traffic from a Silver Peak EdgeConnect appliance to two Symantec Web Security Services (WSS) to enable advanced security inspection.

Service chain an EdgeConnect appliance with WSS by setting up interoperable site-to-site IPsec tunnels between the appliance and WSS. Part of the integration process is making sure that the IKE and IPsec algorithms are compatible and that tunnels, policies, and routing can be set up between the two devices.

Set up Symantec Web Security Service

Prerequisites

Before setting up site-to-site IPsec tunnels, complete the following tasks.

- Find the IP address for your gateway as the destination for your primary IPsec VPN tunnel and another as the destination for your secondary IPsec VPN tunnel.
- Find the public IP address of your gateway to the Symantec Web Security Service.

Find the public IP address of your gateway

For your gateway, select an IP address as the destination of your primary IPsec VPN tunnel and another IP as the destination for your secondary IPsec VPN tunnel. Use these IP addresses when creating tunnels to Symantec.

1. Go to the [Reference: Web Security Service Data Center Ingress IPs](#) section of the Symantec website.
2. Find your geographical location and IP addresses. Choose one IP as the primary and another as a backup.

You are now ready to set up the Symantec Web Security Service (WSS).

Set up IPsec tunnels in Symantec

Set up an IPsec tunnel to a Symantec Web Security Service by adding VPN credentials and link the credentials to a location.

1. Sign in to the Symantec Web Security Service website.

The home screen opens.

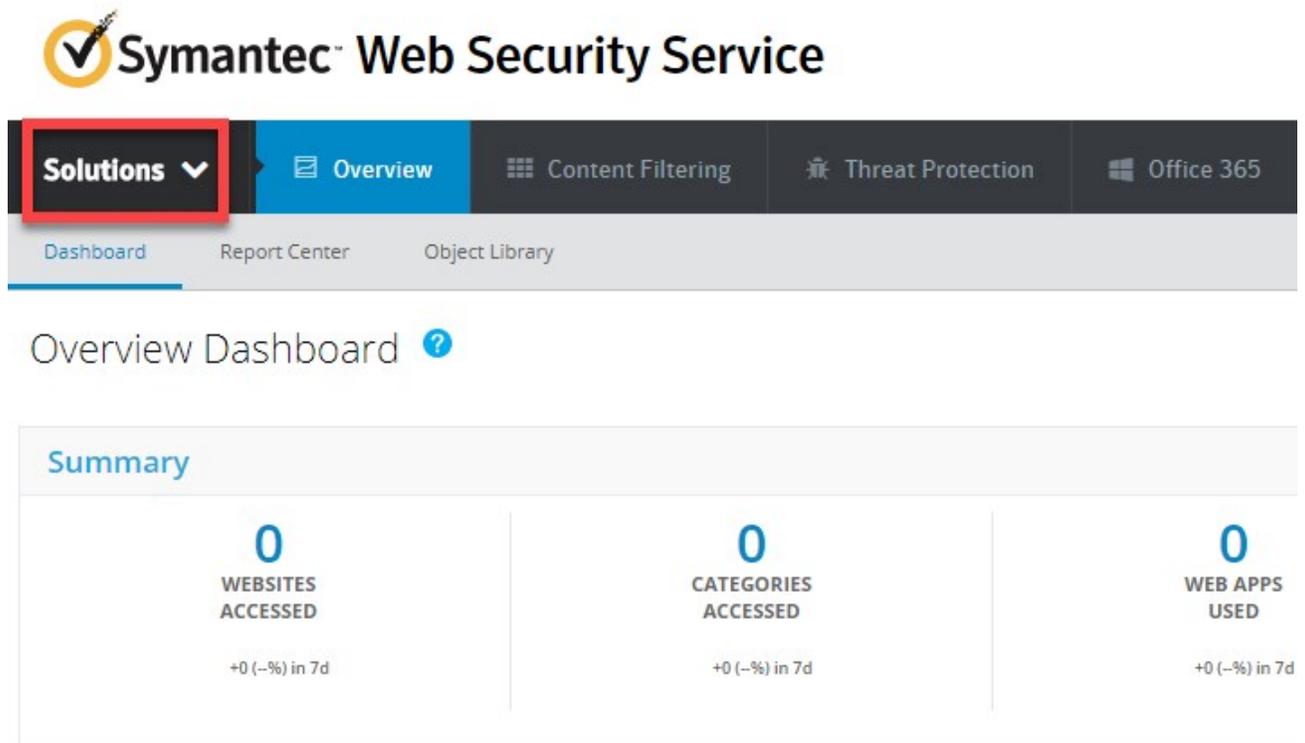
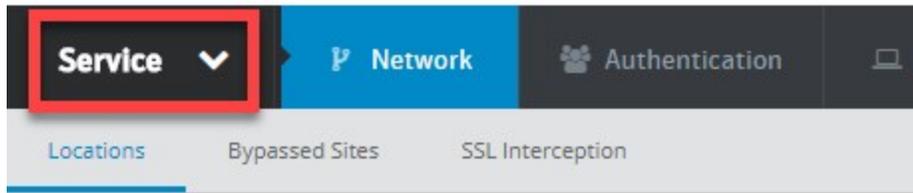


Figure 1: Symantec Web Security Service home screen.

2. From the **Solutions** drop down list, select **Service**.

The Locations screen opens.

Symantec™ Web Security Service



Locations ?

 **All ports** are being accepted by the Web Security Service

[+ Add Location](#) [Delete Selection](#)

Location Name ↓

| | |
|--------------------------|--|
| <input type="checkbox"/> |  SQA_64.13.153.57 [Edit] |
| <input type="checkbox"/> |  SP_SQA_Testbed [Edit] |
| <input type="checkbox"/> |  Santa Clara [Edit] |
| <input type="checkbox"/> |  PM-Demo-Testbed-Comcast [Edit] |
| <input type="checkbox"/> |  PM-Demo-Testbed [Edit] |

Figure 2: Symantec Web Security Service locations.

3. Select **+ Add Locations**.

The Add Location screen opens.

Figure 3: Add locations.

4. Add a new location for each service data center that you want to onboard.

NOTE The configuration uses IPSec v1 and PSK to establish a tunnel.

| Add location | Task |
|------------------------|--|
| Location Name | Enter a descriptive name for the service data center location. |
| Access Method | From the list, select Firewall/VPN . |
| Estimated Users | From the list, select the estimated number of users, taking into account the number of users from all remote locations that might use this service center. |
| Country | Select the country of the service data center. |
| Time Zone | Select the time zone of the service data center. |
| Gateway IP | Enter the public IP of the third party IPsec endpoint in the service center data center. |

| | |
|----------------------|--|
| Preshared Key | Enter the pre-shared key used for this service center data center. |
|----------------------|--|

| | |
|-----------------|--|
| Comments | Enter an optional descriptive comment. |
|-----------------|--|

NOTE The configuration uses IPsec version 1 and PSK to establish tunnels.

5. Select **Save**.

You can now create your IPSec tunnels in Silver Peak Orchestrator to Symantec Web Security Service.

Deployment scenarios with Silver Peak EdgeConnect

Silver Peak supports two ways to configure and deploy an EdgeConnect appliance with Symantec.

- [Active-backup internet breakout](#)
- [Active-active internet breakout](#)

NOTE Use Silver Peak EdgeConnect version 8.1.8.0 or later and Silver Peak Orchestrator version 8.4.0 or later.

Active-backup internet breakout

In this scenario, active-backup tunnels load-balance the traffic to Symantec Web Security Service.



Figure 4: Active-backup mode.

Configure IPsec tunnels

Create an IPsec VPN tunnel to the primary Web Security Service. Complete the following steps to create each tunnel.

1. Sign in to Orchestrator.
2. From the home screen, select **Configuration > Tunnels > Tunnels**.

The Tunnels screen opens.

3. Click the pencil icon to edit the tunnel.
4. Select the **Passthrough** tab, then select **Add Tunnel**.

The Add Passthrough Tunnel screen opens.

5. Select the **General** tab.
6. Fill in the following fields.

| General | Task |
|--------------|-----------------------------|
| Alias | Enter a name for the alias. |
| Mode | Select IPsec . |

IPsec UDP is reserved for EdgeConnect-to-EdgeConnect tunnels.

| | |
|----------------------------|---|
| Admin | Select up . |
| Local IP | Enter your appliance IP, which can be private if the appliance is behind a NAT or public. |
| Remote IP | Enter the remote WSS device IP located in the cloud. Use EdgeConnect's public IP as the local IP. |
| NAT | Select none . |
| Auto Max BW Enabled | Select the check box. |
| Max BW Kbps | Leave this field blank. |

7. Select the **IKE** tab.

8. Fill in the following fields.

| IKE | Task |
|---------------------------------|---|
| Pre-Shared Key | Enter the same pre-shared key that you entered when creating the VPN credential in Symantec Web Security Service. |
| Authentication Algorithm | Select SHA1 or higher. |
| Encryption Algorithm | Select AES-256 . |
| Diffie-Hellman Group | Select 14 or higher. |
| Lifetime | Enter 480 . |
| IKE Identifier | Select IP ADDRESS . |
| Phase 1 Mode | Select Main . |

9. Select the **IPsec** tab.

10. Fill in the following fields.

| IPsec | Task |
|--------------------------------------|---|
| Authentication Algorithm | Select SHA1 or higher. |
| Encryption Algorithm | Select AES-256 . |
| Lifetime | In the Mins field, enter 60 . |
| | In the Megabytes field, enter 0 . |
| Perfect Forward Secrecy Group | Select 14 or higher. |

11. Select **Save**.

You created an IPsec VPN tunnel to the primary Web Security Service.

Create a second IPsec VPN tunnel.

1. Select the **Passthrough** tab.
2. Select **Add Tunnels**.
3. Create a secondary tunnel by entering the same values that you used for the first tunnel. However, make sure the public IP address and service name of the secondary tunnel are different from the ones you used for the primary tunnel.

NOTE The algorithms and the pre-shared key must match the WSS. For example, if you select **SHA1** for IKE, the authentication algorithm in WSS should also be **SHA1**.

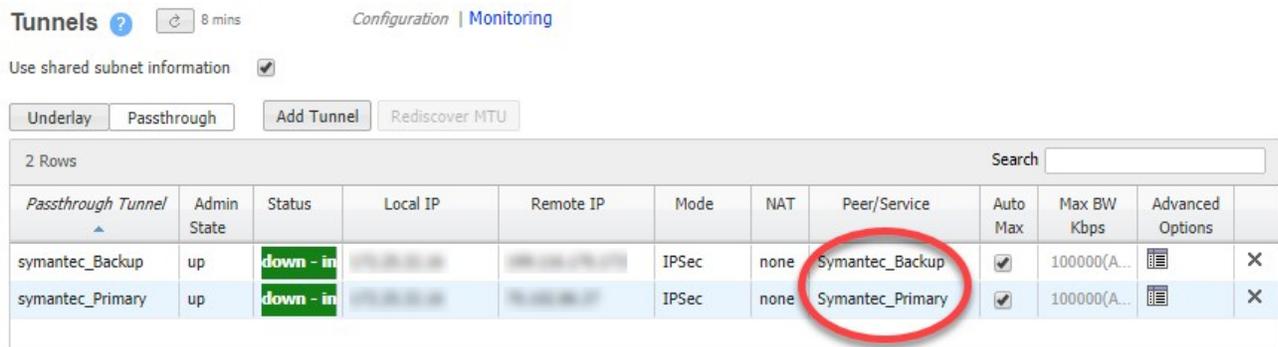


Figure 5: Silver Peak tunnel configuration with active-active mode.

Configure Business Intent Overlay policies

To use the IPsec tunnels in a business intent overlay, complete the following steps.

1. In Orchestrator, select **Business Intent Overlay**.
2. Select **Policies**.
3. In the **Service Name** field, type a name for a peer/service. In this example, the first peer/service is **Symantec_Primary**.
4. Select **Add**.
5. In the **Service Name** field, type a name for a second peer/service. In this example, the second peer/service is **Symantec_Backup**.
6. Select **Add**.

| Service Name | |
|------------------|---|
| Symantec_Primary | X |
| Symantec_Backup | X |

Figure 6: Services.

7. Click **Close** to return to the previous screen.
8. From the **Business Intent Overlay** screen, move the services to the **Preferred Policy Order** section.
9. In the **Preferred Policy Order** section, move the primary service above the secondary service.

NOTE By moving the primary service to the top of the list, all internet-bound traffic passes through the **Symantec_Primary** tunnel. If the primary tunnel is down, traffic then passes through the **Symantec_backup** tunnel. If both tunnels are down, the system drops the traffic.

10. Select **Save all** to apply all changes.

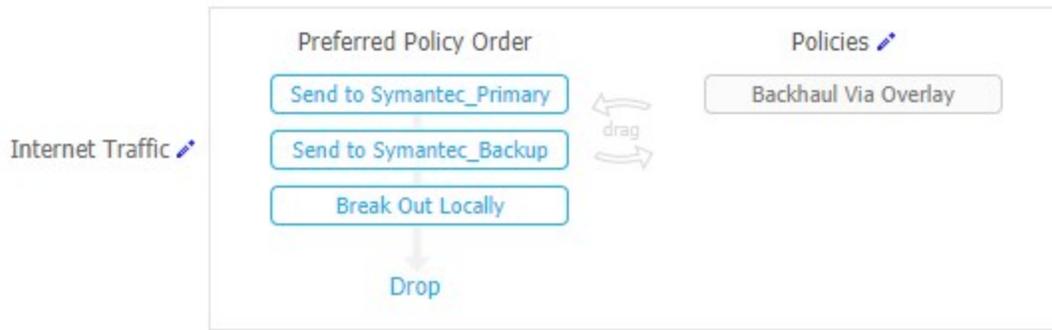


Figure 7: Preferred policy order.

You configured business intent overlay policies that point to the IPsec VPN tunnels.

Active-active internet breakout

In this scenario, active-active tunnels load-balance the traffic to Symantec Web Security Service.



Figure 8: Active-active mode.

Configure IPsec tunnels

Create an IPsec VPN tunnel to the primary Web Security Service. Complete the following steps to create each tunnel.

1. Sign in to Orchestrator.
2. From the home screen, select **Configuration > Tunnels > Tunnels**.

The Tunnels screen opens.

3. Click the pencil icon to edit the tunnel.
4. Select the **Passthrough** tab, then select **Add Tunnel**.

The Add Passthrough Tunnel screen opens.

5. Select the **General** tab.

6. Fill in the following fields.

| General | Task |
|--------------|--|
| Alias | Enter a name for the alias. |
| Mode | Select IPsec . |
| | IPsec UDP is reserved for EdgeConnect-to-EdgeConnect tunnels. |

| | |
|----------------------------|---|
| Admin | Select up . |
| Local IP | Enter your appliance IP, which can be private if the appliance is behind a NAT or public. |
| Remote IP | Enter the remote WSS device IP located in the cloud. |
| NAT | Select none . |
| Auto Max BW Enabled | Select the check box. |
| Max BW Kbps | Leave this field blank. |

7. Select the **IKE** tab.

8. Fill in the following fields.

| IKE | Task |
|---------------------------------|---|
| Pre-Shared Key | Enter the same pre-shared key that you entered when creating the VPN credential in Symantec Web Security Service. |
| Authentication Algorithm | Select SHA1 or higher. |
| Encryption Algorithm | Select AES-256 . |
| Diffie-Hellman Group | Select 14 or higher. |
| Lifetime | Enter 480 . |
| Dead Peer Detection | For Delay time , enter 300 . |
| | For Retry Count , enter 3 . |
| IKE Identifier | Leave this option blank. |
| Phase 1 Mode | Select Main . |

9. Select the **IPsec** tab.

10. Fill in the following fields.

| IPsec | Task |
|--------------------------------------|---|
| Authentication Algorithm | Select SHA1 or higher. |
| Encryption Algorithm | Select AES-256 . |
| Lifetime | In the Mins field, enter 60 . |
| | In the Megabytes field, enter 0 . |
| Perfect Forward Secrecy Group | Select 14 or higher. |

Select **Save**.

You created an IPsec VPN tunnel to the primary Web Security Service.

Create a second IPsec VPN tunnel.

1. Select the **Passthrough** tab.
2. Select **Add Tunnels**.
3. Create a secondary tunnel by entering the same values that you used for the first tunnel. However, make sure the public IP address and service name of the secondary tunnel are different from the ones you used for the primary tunnel.

NOTE The algorithms and the pre-shared key must match the WSS. For example, if you select **SHA1** for IKE, the authentication algorithm in WSS should also be **SHA1**.

Tunnels 8 mins Configuration | Monitoring

Use shared subnet information

Underlay Passthrough **Add Tunnel** Rediscover MTU

| <i>Passthrough Tunnel</i> | Admin State | Status | Local IP | Remote IP | Mode | NAT | Peer/Service | Auto Max | Max BW Kbps | Advanced Options |
|---------------------------|-------------|-----------|----------|-----------|-------|------|------------------|-------------------------------------|-------------|--------------------------|
| symantec_Backup | up | down - in | | | IPSec | none | Symantec_Backup | <input checked="" type="checkbox"/> | 100000(A... | <input type="checkbox"/> |
| symantec_Primary | up | down - in | | | IPSec | none | Symantec_Primary | <input checked="" type="checkbox"/> | 100000(A... | <input type="checkbox"/> |

Figure 9: Silver Peak tunnel configuration with active-active mode.

Configure Business Intent Overlay policies

To use the IPsec tunnels in a business intent overlay, complete the following steps.

1. In Orchestrator, select **Business Intent Overlay**.
2. Select **Policies**.
3. In the **Service Name** field, type a name for a peer/service. In this example, the first peer/service is **Symantec_Primary**.
4. Select **Add**.
5. In the **Service Name** field, type a name for a second peer/service. In this example, the second peer/service is **Symantec_Backup**.
6. Select **Add**.

The screenshot shows a 'Services' dialog box. At the top, there is a title bar with the text 'Services' and a close button (X). Below the title bar, there is a 'Service Name' label followed by a text input field containing the placeholder text 'Type to select' and an 'Add' button. Below the input field is a table with two columns: 'Service Name' and a delete button (X). The table contains two rows: 'Symantec_Primary' and 'Symantec_Backup'. The 'Symantec_Backup' row is highlighted in blue. At the bottom of the dialog, there are 'Save' and 'Close' buttons.

| Service Name | |
|------------------|---|
| Symantec_Primary | X |
| Symantec_Backup | X |

Figure 10: Services.

7. Click **Close** to return to the previous screen.
8. From the **Business Intent Overlay** screen, move the services to the **Preferred Policy Order** section.
9. In the **Preferred Policy Order** section, move the primary service above the secondary service.

NOTE By moving the primary service to the top of the list, all internet-bound traffic passes through the **Symantec_Primary** tunnel. If the primary tunnel is down, traffic then passes through the **Symantec_backup** tunnel. If both tunnels are down, the system drops the traffic.

10. Select **Save all** to apply all changes.

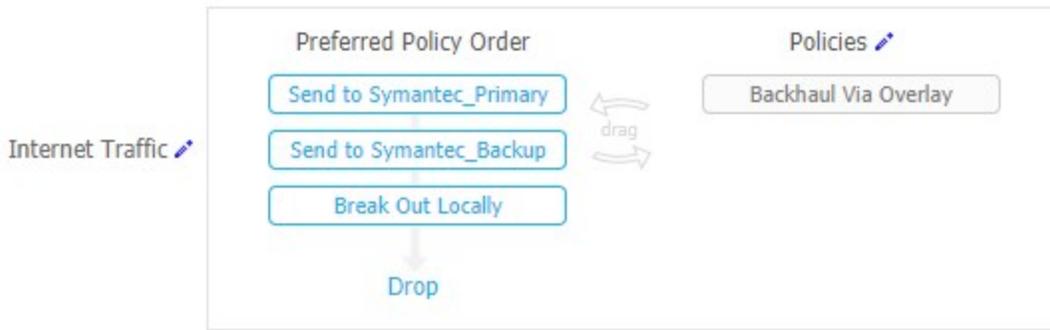


Figure 11: Preferred policy order.

You configured business intent overlay policies that point to the IPsec VPN tunnels.

Configure load balancing

Configure load balancing

To load balance the configuration, use the same peer/service name for both Symantec tunnels. As a result, EdgeConnect load balances the traffic between both tunnels per flow load balance.

Tunnels ? ↻ Configuration | Monitoring

Use shared subnet information

Underlay Passthrough Add Tunnel Rediscover MTU

2 Rows, 1 Selected Search

| Passthrough Tunnel | Admin State | Status | Local IP | Remote IP | Mode | NAT | Peer/Service | Auto Max | Max BW Kbps | Advanced Options |
|--------------------|-------------|-------------|-------------|-------------|-------|------|--------------|-------------------------------------|-------------|------------------|
| symantec_bc | up | up - active | 192.168.1.1 | 192.168.1.2 | IPSec | none | symantec | <input checked="" type="checkbox"/> | 100000(A... | |
| symantec_prod | up | up - active | 192.168.1.1 | 192.168.1.2 | IPSec | none | symantec | <input checked="" type="checkbox"/> | 100000(A... | |

Figure 12: Load balanced tunnels.



Figure 13: Preferred policy order for load-balanced tunnels.